

ARBORETUM, DUNKIRK AND LENTON, RADFORD AND PARK AREA COMMITTEE

17 February 2016

Title of paper:	WARD PERFORMANCE REPORTS: QUARTER 3		
Director(s)/ Corporate Director(s):	Andy Vaughan Corporate Director of Commercial and Operations	Wards affected: Arboretum Dunkirk and Lenton Radford and Park	
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Date of consultation with Portfolio Holder(s) (if relevant)			
Relevant Council Plan Key Theme:			
Strategic Regeneration and Development			<input type="checkbox"/>
Schools			<input type="checkbox"/>
Planning and Housing			X
Community Services			X
Energy, Sustainability and Customer			<input type="checkbox"/>
Jobs, Growth and Transport			X
Adults, Health and Community Sector			X
Children, Early Intervention and Early Years			X
Leisure and Culture			<input type="checkbox"/>
Resources and Neighbourhood Regeneration			X
Summary of issues (including benefits to citizens/service users):			
The Ward performance reports provide updates on key issues and themes which link back to local priorities and strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes: <ul style="list-style-type: none"> Ward priorities; Community engagement; Finance; Safer theme – crime and anti-social behaviour (ASB); Neighbourhood theme – environmental issues; Working theme – unemployment rates; 			

- Housing;
- Community Protection;
- Fire;
- Health theme – local health priorities.

The following are brief summaries by the respective Neighbourhood Development Officers (NDO's):

Crime Drug Partnership Statistics Quarter 3 data for 2015

Ward: Arboretum Ward NDO; Linda Wright

Crime:

- All crime is slightly down 1%. There were 1224 incidents in 2014/15 compared with 1223 in 2015/16 year to date (YTD).
- There was an increase in victim based crime of 3% YTD. There were 1007 reported incidents this year compared to 1034 in the previous year 2014/15
- Domestic violence is up 27%, with 98 incidents reported 2014/15, compared to 124 in 2015/16. This increase may be due to the domestic violence awareness campaign over the past year in the Central Locality.
- Burglary dwelling has seen a slight 4% increase YTD with 102 incidents in 2014/15 compared to 106 incidents in 2015/16. The various targeted police operations in the ward are continuing to keep this crime to a minimum.

ASB:

- All ASB was down 13% year to date, with 1072 incidents in 2014/15 compared with 936 in 2015/16.

Cleanliness Index:

- The index Score set as a target city wide is 88. There has been a decrease of 5% from 92 in 2014/15 to 87 in 2015/16. However the score is just below the city average.

Graffiti Reports:

- The reports of graffiti have increased 182% year to date, with 22 incidents reported 2014/15 compared with 62 incidents in 2015/16.

Flytipping:

- There has been a 25% increase from 237 reported incidents in 2014/15 to 296 in 2015/16.

Unemployment Rate:

- There has been a decrease of 23% of people on job seekers allowance from 5450 in 2014/15, compared with 4174 in 2015/16.

Community Protection:

- There has been a decrease of 65% of reported dog fouling incidents from 55 in 2014/15, to 19 in 2015/16.

Fire:

- There has been a decrease of deliberate fires by 66% Year to date, with 10 fires in 2015/16 compared with 29 in 2014/15.

Key Successes:

The Hazelwood Road(Deep Clean)

The actual deep clean took place on the 9th of December 2015. This street was chosen as a direct response to a number of complaints that been made by residents, the CPOs and the City Services team at the Neighbourhood Action Team meeting. It was agreed that the Councillors would also be available on the day, to assist with door knocking to speak with residents about any issues they had and raise their awareness of NCC services. The Neighbourhood Development worker prior to this had spoken to a number of residents who agreed to verbally translate any leaflets distributed on the Councils behalf for their neighbours.

The residents were also given the opportunity to remove all their bulky waste from their properties and alleyways as part of the process. Resulting in 6 tons of general waste being collected, plus 6 fridges and 2 electric fires. All pavements' back lines were cleaned as well as the carriageway on that day.

The Community Protection Officer present spoke to all the residents who had bins on street and took the relevant action where necessary with regards to other violations found on the day. The Homes Of Multiple Occupation Officer found 11 properties which are of potential interest, in terms of licensing and disrepair.

The Neighbourhood Development Worker, Waste Advisor and the Councillor spoke to all the residents that were at home during that period. Plus distributed leaflets to all 106 homes giving them the following information;

- * How to recycle appropriately with useful numbers.
- * Information on how to join Robin hood Energy.
- * Ward Councillor information leaflets.
- * Landlord information.

The day was concluded by signing up 7 residents to set up a Tenants and Residents Association for their Street. One family has been referred to the Family Support Team. Plus 2 residents being identified as in need of a follow up visit by residents who speak Urdu and Romanian who also live on the street.

Issues:

The pocket parks in the ward need some regeneration work to a varying degree. Work is being done by the Roma Strategic Group to address the issue of seed spitting on the local parks.

The local parks need to be regenerated and the Parks Officer, Martin Harris, is putting an Action Plan together to address these issues.

The work being planned by the Street drinking's strategic group will complement both the issues raised above.

Neighbourhood Action Team (NAT)

All the partners are working together on the agreed ward priorities for 2015/16 as planned. The NAT is on target for the agreed outcomes by the end of quarter 4. The NAT team is committed to delivering the key actions across the ward, to enhance visitors' and residents' experience of being in the ward.

Events:

Student's week of Action from the 12-16th October 2016.

Bonfire Night on the Forest Rec 05/11/2016

Canning Christmas Light Switch On 24/11/15

Hyson Green Christmas Light Switch on 03/11/15.

Ward: Dunkirk and Lenton NDO: Iffat Iqbal**Crime:**

- In this reporting period, the crime figures have stayed the same, 741 crimes reported in the ward similar to the same period in the previous year 2014.
- The biggest decrease has been in dwelling burglaries, 93 (2014/15) to 70 this year. This is a -23% decrease between the two years. Cases for the last three months have seen reducing with figures of October 17, November 04 and December 11 respectively.
- There has been a slight increase in Theft incidents, 267 incidents reported compared to 253 in the same period last year. The majority of offences continue to be shop theft occurring at Sainsburys and bike theft occurring at QMC
- There is an increase in violence crime of 17% year to date, 117 incidents reported compared to 100 in the previous year 2014/15
- Domestic violence reporting has doubled, 28 incidents reported compared to 15 incidents in the same period last year. This increase may be due to the domestic violence awareness campaign over the past year in the Central Locality.

ASB:

- There has been a considerable decrease in ASB incidents, 363 incidents reported compared to 392 incidents in the same period last year.
- In terms of noise related ASB there has been a decrease in figures, with 169 incidents reported compared to 195 during the same period last year.
- Alcohol related ASB figures have slightly gone up by 19%, last year 78 incidents were reported compared to 93 this year in the same period.
- Youth related ASB is very low, with 29 incidents reported so far this year compared to 40 incidents last year.

Cleanliness Index: The index Score set as a target city wide is 88. The average score reported for the ward is 89.

Graffiti Reports: Incidents have increased significantly especially around the Dunkirk beat, so far 31 incidents reported compared to 8 in the same period last year.

Flytipping: Reported incidents of fly tipping have increased slightly from 67 in 2014/15 to 86 this year.

Dog fouling: Reported incidents of dog fouling have increased significantly from 3 in 2014/15 to 19 this year. Lenton Recreation Ground and the walk way behind Hoyland have become regular hotspots, undercover dog operations have been delivered to tackle this problem.

Unemployment Rate: The current number of unemployed persons is 898 compared to 1164 for the same period in the previous year – a 23% reduction.

Community Protection:

- **Fixed Penalty notices:** Oct 4, Nov 9, Dec 9

- **Dog operations:** None this quarter
- **Trade Waste;** Oct 5, Nov 6, Dec 6
- **Graffiti visits;** Oct 55, Nov 32, Dec 32
- **S215 visits;** Oct 38, Nov 98, Dec 98
- **Fly-tip visits;** Oct 36, Nov 34, Dec 34
- **Community Protection Warning;** Oct 41, Nov 42, Dec 42
- **Community Protection Notices;** None during the 3 months

Fire: 6 deliberate fires so far this year compared to 9 for the same period last year.

Key Successes:

Deep Clean of Dunkirk beat including both sides of Lace St

In November Neighbourhood Services carried out a deep clean of streets in Dunkirk concentrating on the Beeston road area and lace street block. All streets were swept and on street waste removed, all bins emptied and pushed back on properties, redundant road signs, cones and sand bags taken away and the subway and steps at the back of Dunkirk Children Centre thoroughly cleaned.

Student engagement to raise awareness of key environmental issues

In October 2015, part of the Student Week Of Action City Council Officers, Police and University of Nottingham dedicated several days in Dunkirk and Lenton ward to engage with students through door knocking to give key messages on staying safe, waste and recycling, accommodation and being a good neighbour. Areas visited included Lenton Drives, Lenton Boulevard and all surrounding streets, Sherwin Road and surrounding streets and the Dunkirk area from Montpelier Rd right through to Lace Street and Greenfield Street.

320 students have signed up to the bin text alert scheme which is a free text service reminding students of bin day and what bin to put out.

Christmas at Canning Circus 2016

Rain did not dampen the spirits of everyone who attended the Canning Christmas Light Switch On in late November. Local children from primary schools Radford, Mellers, Edna G Olds, St Josephs, and Dunkirk sang their hearts out. Lord Mayor, Councillor Jackie Morris opened the event, with Santa, carols and a brass band as the icing on the lovely cakes from the University cake society. Ward Councillors funded the event and there was great support from Derby Road businesses, Nottingham University, the Police, Take One Studio and especially the local community.

Issues:

- Parking issues on Maxwell Close, Church Street and Abbey Street
- Tram related snagging issues
- Cycling on Pavements
- Trade waste bins on Lenton Boulevard
- Noisy student parties during week days
- Dunkirk Primary School parking issues
- Messy gardens
- Vehicles driving over dragon's teeth on the Drives

Neighbourhood Action Team (NAT)

All the partners are working together on the agreed ward priorities for 2015/16 as planned. The NAT team is committed to delivering the key actions across the ward, to enhance visitors' and

residents' experience of being in the ward.

Events:

Week commencing 12th Oct- Student Week Of Action

31st Oct- Martin-mass fair

24th Nov- Christmas Canning Circus

Ward: Radford and Park NDO: Deborah Wilson

Crime:

- Across the category 'all crimes', the Ward has seen an increase in the year to date figures – from 1067 (2014/15) to 1135 this year (2015/2016), representing a 6% change.
- Victim based crime has increased from 940 (2014/2015) to 1014 (2015/2016), representing an 8% increase.
- There has been an increase in reported cases involving criminal damage – from 115 (2014/15) to 148, in the same period this year, representing a 29% change.
- There has been a slight reduction in reported incidents of theft, 270 in the year (2015/2016), compared to 293 in the same period last year.
- There has been an increase in Dwelling Burglary, 107 in the year 2015/2016, compared to 95 in the same period last year.
- Violent crime has increased by 12% compared to the same period last year. There were 211 reported cases in the period 2014/2015, compared to 237 during 2015/2016.
- Domestic violence has seen an increase from 88 in the year 2014/2015, to 91 in the year 2015/2016.

ASB:

- ASB cases are up, totalling 707 in 2014/2015 compared to 742 so far in 2015/2016, representing a 5% increase, with noise issues being responsible for over half of the cases reported.
- Noise related ASB figures are down by 1%, for 2015/2016, 344 reported cases compared to 349 in the same period the previous year.
- Youth related ASB has increased very slightly, from 92 cases reported in 2014/2015 to 141 cases in the same period 2015/2016, representing a 53% increase.
- ASB involving alcohol has decreased from 134 cases reported in the year to date, 2014/2015, to 130 cases in the same period 2015/2016.

Deliberate fires: have decreased by 58%, from 19 in the year 2014/2015 to 8 in 2015/2016.

Cleanliness: The Index Score set as a target city wide is 88. The average score reported for the ward in the last 6 months is 87.3.

- Reported incidents of fly tipping have increased by 108%, from 179 incidents in 2014/2015 to 373 incidents in the same period 2015/2016.
- Dog fouling has increased with 15 incidents recorded in 2014/2015 to 30 incidents in the same period 2015/2016.
- Graffiti has seen a large increase of 509% with 67 reported incidents so far this year, compared to 11 for the same period last year.
- The current number of unemployed persons is 3713 compared to 4815 for the same period in the previous year – a 23% reduction.

Community Protection:

(combined figures for October, November, December 2015)

- Fixed Penalty Notices: 10
- Dog fouling Operations: 7
- Alcohol Surrender 2
- Trade Waste 2
- Graffiti Action 32
- S215 Notices: 86
- Fly-tipping visits: 110

Key Successes:

Globe pub site – Funding made available through Nottingham Community Housing Association and the City Council has enabled this site to be acquired for development. The site has been demolished and plans have been drawn up for Phase 2 of the development and a planning application is imminent. A launch for new and existing Residents is planned to help people get to know their neighbours, Councillors and people who deliver services in their neighbourhoods.

Radford Recreation Ground – Following the installation of the new Multi Games Area and the Celebratory Curry in the Park event; we are now consulting on two options for improvements and new equipment to the playground area. We have two new noticeboards installed on the edge of the park to improve communication with local residents and a Christmas tree was planted during the Candles in the Park event organised by The Dunkirk Forum. The City Council Park's Team, working in partnership, will continue their drive towards Green Flag status for this site and an application will be submitted later this year.

Clifford Street - Works have recently been completed to improve the road and footways along Clifford Street as part of an environmental improvement scheme, designed to complement the existing new housing provision in this area. The road layout has been altered to create a better flow of vehicular and pedestrian movement in this area, recognising that more families and children will be living close by and using the shops along Alfreton Road.

Radford fencing scheme – Phase 1 of this jointly funded scheme between Nottingham City Homes and the City Council has recently been completed. Boundary fencing and gating improvements have been carried out to properties along Garfield Road, Norton Street, Coleridge Street, Trafalgar Street and Norton Road. The use of high quality metal fencing replacing the former knee high wooden fencing has had a positive impact across this area. The scheme has been very successful. Certain private properties who initially did not want the scheme, came on board after seeing how much it improved the properties. Phase two, working on extending the coverage is due to take place after the new funding allocation is received in April 2016.

Moorgate Seating and Garden Area – The Warm December gave opportunity for Nottingham City Homes to hold a Christmas Barbecue event with residents in the Moorgate Area to celebrate their new seating and pergola area and to get to know their neighbours better.

Canning Circus Christmas Lights Switch on Event

This Area 4 event, continues to be popular amongst residents, schools and partners. Supported by 4 local schools, the University of Nottingham, Derby Road Businesses, The Neighbourhood Policing Team, local Residents and Councillors, this joint event celebrated the festivities and Christmas lights with mince pies, cakes, carols, music, DJ and a brass band.

Derby Road Improvement Scheme.

Improvements have been made to the footway and highway of the Derby Road shopping area, including widening the pavement to enhance the experience of people who shop in this area.

Issues:

- Derelict sites and open spaces which, over time, can become targets for fly tipping and anti-social behaviour - Forest Mills, Alferton Road; former Players buildings, Players Street, Salisbury Square / Street, Sandfield site, Derby Road Blueprint site, Alferton Road, Clifford Street.
- The continuing development of small pockets of land which have been landscaped following recent new house builds.
- Parking in the area is becoming increasingly congested. A comprehensive feasibility study to determine the worst hit areas and what can be introduced to lessen the problem has recently been commissioned by Councillors. The Ward will be looked at holistically and predictions made to ensure issues of displacement are considered before any restrictions are implemented.
- Impact of transient communities and low level of understanding around key City Council services such as waste collection, in particular the presentation of waste, and removal of bins from the street, contamination issues, recycling and bulky waste services.

Neighbourhood Action Team (NAT)

The NAT meets monthly to update a series of actions which fit under the existing City Council and Ward priorities. This is a multi- agency forum bringing together the local policing team, covering four policing beats, Nottingham City Homes and representatives from key City Council service areas.

Events:

- 24th November – Canning Christmas Light Switch on Event,
- 11th December – Candles in the Park Event on Radford Recreation Ground
- Ward Walks – October 8th, November 12th, Lenton Triangle, December 10th – Park Estate

Recommendation(s):

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| 1 | To note the key information from the ward performance reports for Quarter 3 detailed above and included in the appendices. |
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1. REASONS FOR RECOMMENDATIONS

- 1.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 Quarterly Ward performance reports will also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward.

2. BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Neighbourhood working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.

- 2.2 The Nottingham Plan has a goal that 'public service delivery will be better integrated and appropriately devolved, ensuring more accessibility and responsive services for all and giving residents more control over what happens in their neighbourhoods', and ward performance reports will help to support this.
- 2.3 The ward performance report captures work at a local level to support the Nottingham Plan. It is a short summary of key updates on priorities and issues in the Ward. More detailed implementation plans sit behind the report such as the Ward Priority Plan, NAT's, action log, CDP plans and other partners' implementation plans.
- 2.4 The ward performance reports are co-ordinated by the NDO's, with data analysis undertaken by the CDP

3. OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 None

4. FINANCE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)

- 4.1 None

5. LEGAL AND PROCUREMENT COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)

- 5.1 None

6. EQUALITY IMPACT ASSESSMENT

- 6.1 An equality impact assessment has been carried out, as the report does not contain proposals for new or changing policies, services or functions.

7. LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

- 7.1 None

8. PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

- 8.1 None